

| COUNTRY   | TELEPHONE   | SUPPORT   | NOC            |
|-----------|---|---|----------------|
| Spain     | +34 910 608 629   | CUSTOMER SERVICE - CALL CENTER (Incidents, operational matters, suggestions, complaints, requests for information) - <b>NOMINAL</b>   | ARGANDA or RIO |
|           | +34 910 609 862   | CUSTOMER SERVICE - CALL CENTER (Incidents, operational matters, suggestions, complaints, requests for information) - <b>BACKUP</b>  | ARGANDA or RIO |
|           | +34 910 604 825   | ALIGNMENTS - NOMINAL  | ARGANDA        |
|           | +34 910 609 851   | ALIGNMENTS - BACKUP   | ARGANDA        |
|           | +34 910 608 628   | OCCASIONAL SERVICE RESERVATION MANAGEMENT / BOOKING - NOMINAL   | ARGANDA        |
|           | +34 911 939 689   | OCCASIONAL SERVICE RESERVATION MANAGEMENT / BOOKING - BACKUP  | ARGANDA        |
| Brazil    | 0800 282 9488 (FREE)  | CUSTOMER SERVICE - CALL CENTER (Incidents, operational matters, suggestions, complaints, requests for information)  | ARGANDA or RIO |
|           | 0800 888 5871 (FREE)  | ALIGNMENTS / BOOKING  | RIO            |
|           | +55 21 3266 8154  | ALIGNMENTS / BOOKING  | RIO            |
|           | +55 21 3266 8155  | ALIGNMENTS  | RIO            |
|           | +55 21 3266 8156  | ALIGNMENTS  | RIO            |
| Argentina | +54 11 5217 0785  CUSTOMER SERVICE - CALL CENTER (Incidents, operational matters, suggestions, complaints, requests for information) ALIGNMENTS OCCASIONAL SERVICE RESERVATION MANAGEMENT / BOOKING |   | ARGANDA or RIO |
| Belgium   | +32 2 588 20 76   | CUSTOMER SERVICE - CALL CENTER (Incidents, operational matters, suggestions, complaints, requests for information) ALIGNMENTS OCCASIONAL SERVICE RESERVATION MANAGEMENT / BOOKING | ARGANDA or RIO |

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| Chile    | +56 2 2898 8247    | CUSTOMER SERVICE - CALL CENTER (Incidents, operational matters, suggestions, complaints, requests for information) ALIGNMENTS OCCASIONAL SERVICE RESERVATION MANAGEMENT / BOOKING | ARGANDA or RIO    |
| Colombia | +57 1 344 1796     | CUSTOMER SERVICE - CALL CENTER (Incidents, operational matters, suggestions, complaints, requests for information) ALIGNMENTS OCCASIONAL SERVICE RESERVATION MANAGEMENT / BOOKING | ARGANDA or RIO    |
|          | +57 1 381 9931     | ALIGNMENTS  | BROADBAND ARGANDA |
| France   | +33 1 83 75 34 86  | CUSTOMER SERVICE - CALL CENTER (Incidents, operational matters, suggestions, complaints, requests for information) ALIGNMENTS OCCASIONAL SERVICE RESERVATION MANAGEMENT / BOOKING | ARGANDA or RIO    |
| Israel   | +97 233 741 329    | CUSTOMER SERVICE - CALL CENTER (Incidents, operational matters, suggestions, complaints, requests for information) ALIGNMENTS OCCASIONAL SERVICE RESERVATION MANAGEMENT / BOOKING | ARGANDA or RIO    |
| Italy    | +39 06 94 80 30 32 | CUSTOMER SERVICE - CALL CENTER (Incidents, operational matters, suggestions, complaints, requests for information) ALIGNMENTS OCCASIONAL SERVICE RESERVATION MANAGEMENT / BOOKING | ARGANDA or RIO    |
| Mexico   | +52 55 417 08 124  | CUSTOMER SERVICE - CALL CENTER (Incidents, operational matters, suggestions, complaints, requests for information)  | ARGANDA or RIO    |
|          | +52 55 852 61 120  | ALIGNMENTS OCCASIONAL SERVICE RESERVATION MANAGEMENT / BOOKING  | ARGANDA           |
| Peru     | +51 1 6419248      | CUSTOMER SERVICE - CALL CENTER (Incidents, operational matters, suggestions, complaints, requests for information) ALIGNMENTS OCCASIONAL SERVICE RESERVATION MANAGEMENT / BOOKING | ARGANDA or RIO    |

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| Portugal          | +351 30 040 4466  |                  | CUSTOMER SERVICE - CALL CENTER (Incidents, operational matters, suggestions, complaints, requests for information) ALIGNMENTS OCCASIONAL SERVICE RESERVATION MANAGEMENT / BOOKING | ARGANDA or RIO |
| Switzerland       | +41 435 081 883   |                  | CUSTOMER SERVICE - CALL CENTER (Incidents, operational matters, suggestions, complaints, requests for information) ALIGNMENTS OCCASIONAL SERVICE RESERVATION MANAGEMENT / BOOKING | ARGANDA or RIO |
| United<br>Kingdom | +44 207 04 84 085 |                  | CUSTOMER SERVICE - CALL CENTER (Incidents, operational matters, suggestions, complaints, requests for information)  | ARGANDA or RIO |
| United<br>States  | +1 202 629 91 26  |                  | ALIGNMENTS OCCASIONAL SERVICE RESERVATION MANAGEMENT / BOOKING  | ARGANDA        |
|                   | Washington        | +1 202 499 14 47 | CUSTOMER SERVICE - CALL CENTER (Incidents, operational matters, suggestions, complaints, requests for information) ALIGNMENTS OCCASIONAL SERVICE RESERVATION MANAGEMENT / BOOKING | ARGANDA or RIO |
|                   | New York          | +1 718 208 18 76 | ALIGNMENTS OCCASIONAL SERVICE RESERVATION MANAGEMENT / BOOKING  | ARGANDA        |
|                   | Los Angeles       | +1 213 293 36 70 | ALIGNMENTS OCCASIONAL SERVICE RESERVATION MANAGEMENT / BOOKING  | ARGANDA        |
|                   | Miami             | +1 786 233 64 26 | ALIGNMENTS OCCASIONAL SERVICE RESERVATION MANAGEMENT / BOOKING  | ARGANDA        |
| Venezuela         | +58 212 7719067   |                  | CUSTOMER SERVICE - CALL CENTER (Incidents, operational matters, suggestions, complaints, requests for information) ALIGNMENTS OCCASIONAL SERVICE RESERVATION MANAGEMENT / BOOKING | ARGANDA or RIO |